

Cloud Solution

Remotely Managed Service

Note: Service availability may vary by country or region.

No more guesswork.
Minimize downtime while
maintaining and supporting
consistently high performance.



Note: Availability of services varies by country or region. For more information, please click here or visit <https://docs.connect.panasonic.com/projector/support/> to contact a sales representative in your area.

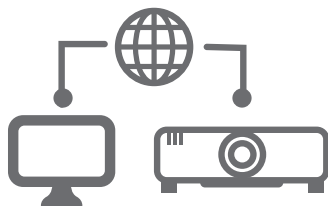
What is Remotely Managed Service?

Remotely Managed Service is a cloud-based solution that transforms how you manage your projection system. Monitor device status anywhere, any time, maintain image quality automatically or remotely, and use performance data to visualize brightness degradation and plan maintenance or renewal in advance to ensure consistent, high-quality operation.

Services

Core Service

Monitoring



Monitor and troubleshoot devices remotely via PC or mobile browser

Add-on Service

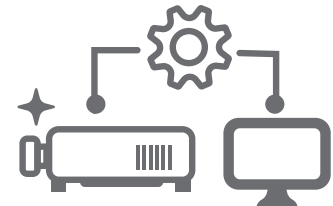
Image Adjustment



Maintain the quality of blended or stacked images automatically or remotely

Add-on Service

Brightness Maintenance



Ensure stable performance with predictive brightness analysis

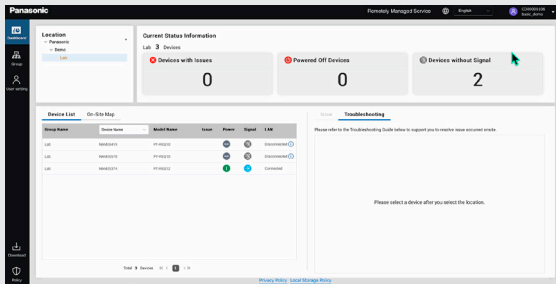
Note: Add-on services are paid options and may require separately sold peripheral equipment. Some monitoring functionality may be limited depending on the projector model. For more details, please click here to contact a sales representative in your area.

Core Service

Monitoring Service

Monitoring Basic **Free**

Provides an overview of device status and a troubleshooting guide.



Key Features

- Real-time monitoring
- Intuitive dashboard
- Manage devices by floor plan
- Troubleshooting guide embedded
- Error alerts by email
- Also works with smartphones

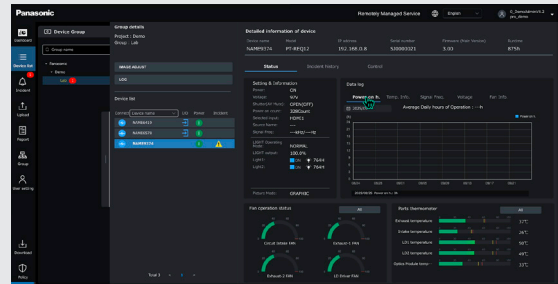
Scan for more details



Or visit: <https://docs.connect.panasonic.com/projector/products/rms/monitoring/#basic>

Monitoring Pro **Paid**

Details on device status, operating conditions, incident history, and more.



Includes all basic features, PLUS:

- PRO ONLY** Device control (Power on, standby, etc.)
- PRO ONLY** Manage devices by map
- PRO ONLY** Diagnostics (Temp, fan status, etc.)
- PRO ONLY** Incident status management
- PRO ONLY NEW** Remote firmware updates

Scan for more details



Or visit: <https://docs.connect.panasonic.com/projector/products/rms/monitoring/#pro>

Add-on Services

Image Adjustment Service **Paid**

Note: This add-on requires Monitoring Pro.

Maintains blended or stacked alignment via auto or remote image correction.

How it works

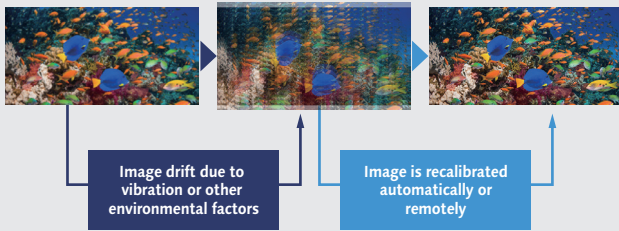


Image adjustment service uses single or multiple cameras to recalibrate either automatically on a set schedule or remotely by an expert technician.

Note: The UI screens shown are under development. Actual specifications and displayed content are subject to change without notice. Some monitoring functionality may be limited depending on the projector model. Models compatible with troubleshooting guide will be updated sequentially. Image Adjustment Service requires camera(s) and peripherals (sold separately) and an initial on-site verification by a Panasonic technician to confirm suitability. For more details on compatible projectors, cameras, and peripheral equipment, regional service availability, and service pricing, please click here or visit <https://docs.connect.panasonic.com/projector/support/> to contact us.

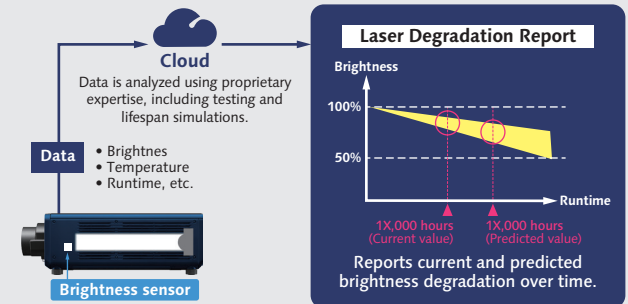
Brightness Maintenance Service **Paid**

Note: This add-on requires Monitoring Basic or Monitoring Pro.

Maintain stable performance with predictive brightness analysis.

Expert Data Analysis for Tailored Brightness Maintenance

By analyzing projector data—such as brightness, temperature, and runtime—our experts generate accurate laser brightness degradation reports using proprietary manufacturer knowledge.



Contact us for details



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All information included here is valid as of April 2026.

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